



Student FAQs

What happens if I get lost trying to find my lessons?

In the first days at CSIA, Year 7 students will be guided around the site. The transition day and start of term includes a tour of the school and students will have a map. You will be amazed at how quickly you get to know the site.

What House will I be in?

The House System is something all students enjoy. All students will be allocated a House - either Maori, Masai, Abenaki or Aztec. Praise points can be 'cashed in' at the twice yearly House Auction. Praise points will count towards the overall House Champions Trophy, which is announced on Sports Day.

Will I get a detention for being late?

Students who arrive after 8:30am without a reason provided by their parent or carer will attend Reflection for tutorial and one lesson. Being on time is vital for school and for life; we want all students to make the most of every second of learning time. All students are expected to arrive at school between 8:10 and 8:25am and be sat in their seat for tutorial by 8.30am. Form tutors will check uniform and equipment whilst students read a book.

When you join our school in September – all teachers will be looking to support you in ensuring you are on time for tutorial and lessons.

How much homework will I get?

Homework is a really important part of learning. At CSIA you will be given homework by your subject teachers to complete. All teachers will give you plenty of time to complete and guidelines about how long you will spend on your homework. We want all students to take pride in completing their homework. Your form tutor and teachers will talk about homework and how to use your organisational skills to support you.

If I am worried or upset – what do I do?

If a student ever has a worry or is upset – they should always tell a member of staff at CSIA. All staff really want to help each student and will look to remove all worries by supporting them. Students can speak to their form tutor or a member of the Year Team in the first instance.

Clubs and opportunities at CSIA?

What clubs are there at CSIA?

We have a wide variety of co-curricular activities for all students to participate in. Mrs Gellatly co-ordinates the activities and you will be given a list of clubs that occur on each evening. The list of clubs will also be available on our website. We want all students to engage in as many co-curricular activities as possible.

Lunchtime Questions

How do I pay for food in the canteen?

We are a cashless school. As a result, we would ask for all money to be uploaded via Parent Pay. Parents and Carers please ensure that any money for the canteen is allocated to 'catering' within Parent Pay. If students want to upload cash onto their accounts, they can put money into our cash loaders located around the site. Members of staff will be demonstrating this to students when they arrive in September.

Do you use a fingerprint to pay for your food?

Yes – in normal circumstances – all students scan their finger print to pay for food. This is an incredibly quick way to purchase food and ensures that all students wanting food from the canteen, can get it quickly.

How many canteens are there at CSIA?

Year 7 students can access Einsteiners canteen, Planets or the outside Pod. There is a large selection of food on offer.

What happens if I forget my dinner money?

Please tell your form tutor or a member of staff. We want all students to have lunch and will support you in doing this. If a student does not have enough money on their account, a member of staff escorts them to the canteen and will share this with the canteen staff. The student would then get their lunch and school would make a note of this. Students are not allowed to go more than £5 overdrawn.